Document attachment **Data Categories**

No.	Data category	Examples
1.	Personal ID data	Name, surname, personal identity number / ID, date of birth, passport No. / ID number, address.
2.	Contact details of the person	Address, phone number, email address.
3.	Data of Client contact points	Name, e-mail address, telephone number of the contact point.
4.	Client's data	Client's contract number, client registration date, status.
5.	Client's data registered at the Portal	User ID, name, surname, personal identity number / ID, email address, name of the organization, activities performed at the Portal: request protocols, services received.
6.	Supplier's data	Supplier's number, billing information, address, bank account number.
7.	Service details	Name of the service, price, discount, discount expiration date.
8.	Service contract details	Contract number, date of signature / approval, type, annex number, date of the annex.
9.	Transaction data	Transaction number, date, transaction name, type, status, service information.
10.	Communication data	Type of activity (communication, call, meeting, etc.), number, date, registrar, description, channel, delivery status.
11.	Billing data	Billing system account number, bank account number, invoice number, date, amount, type of receipt of invoice, date of payment, amount of debt, description of debtor handling.
12.	Service usage	Request protocols.
13.	Client survey data	Name of the survey, date of circulation, date of the response, questions of the survey and the answers provided.
14.	Activities performed at the Portal	Authorization data, password change, date and time.
15.	Video data	Video surveillance in Lursoft IT office, recording date.
16.	Portal access data	Usernames and passwords assigned to the client.
17.	Consent[1] information	Note of consent given by the client, date and time of the consent, source.
18.	Telephone conversation	Audio recording of the telephone conversation, date and time of the call. A telephone conversation for which there is an informational notification before its start.

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[1] Consent - the client's freely, explicitly expressed declaration of will by which the client allows the processing of his personal data according to the information provided by Lursoft IT.